



2024

PRESENTED BY TINA YON

Welcome to

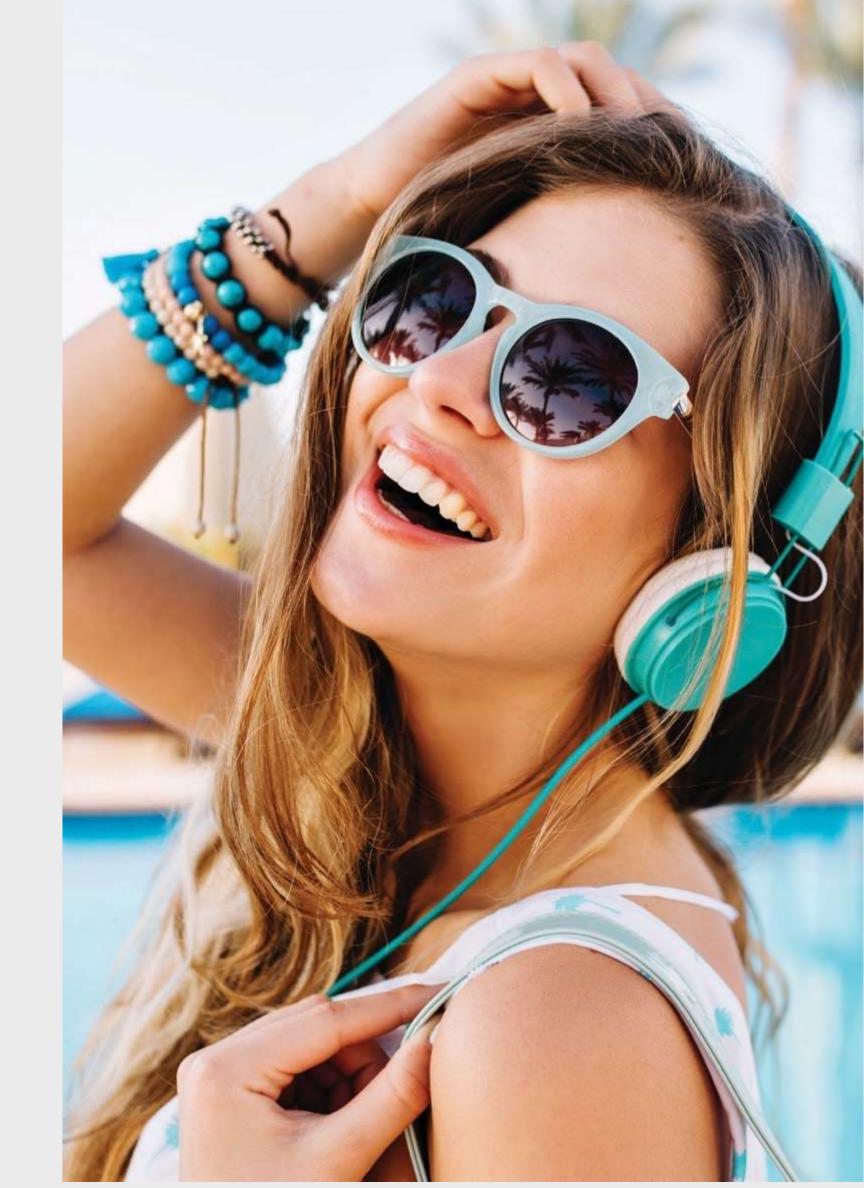
Medical Aid members

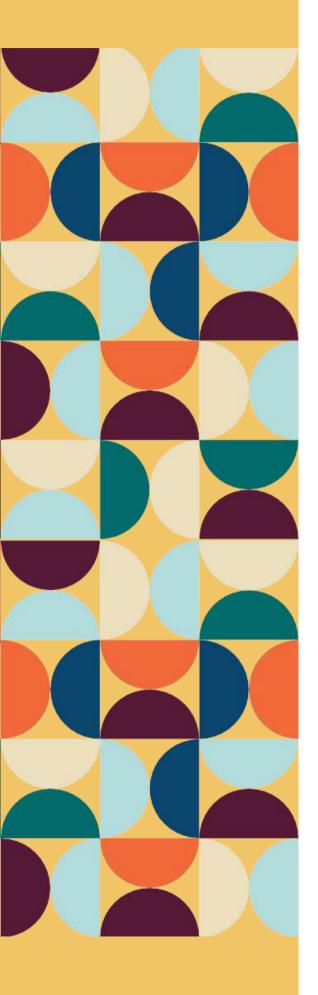
can build their way





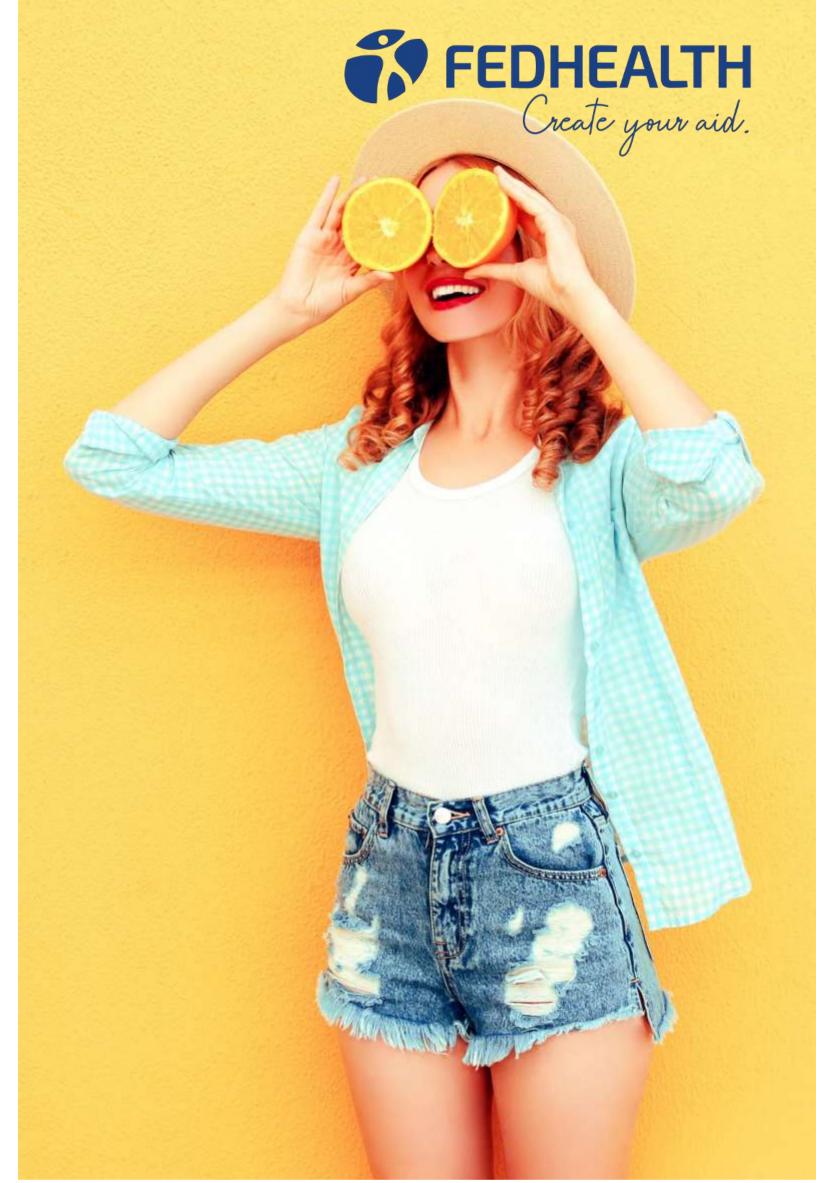
flexiFED 2024





FlexifED Savy

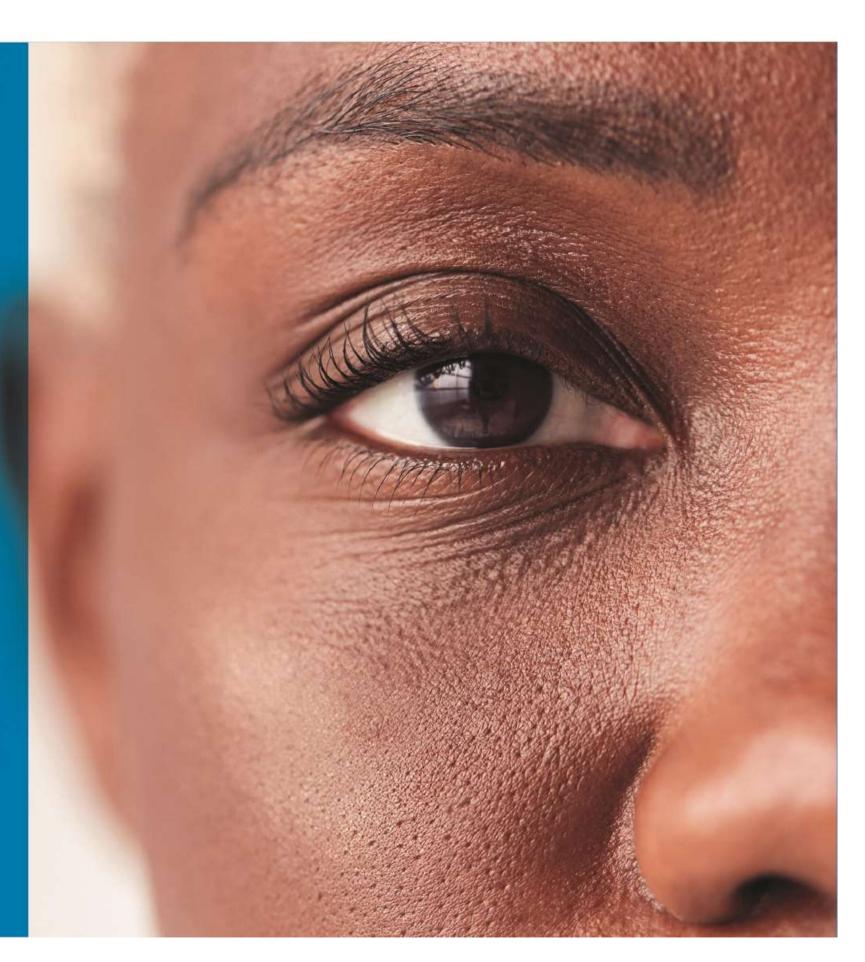
New option: Smart affordable hospital plan designed for the under 35 digital savvy younger generation





Young people can't afford medical aid

- Your younger clients might be your healthiest clients, but they often cannot afford private medical aid.
- This is about to change, with the introduction of flexiFED^{Savvy} from Fedhealth – an affordable hospital plan designed for the digitally savvy younger generation under 35.
- By introducing flexi**FED**^{Savvy}, Fedhealth will cover **young** and healthy first-time medical aid members who otherwise might not join a medical scheme based on affordability challenges.
- Here's why this innovative new medical aid option is worth considering for your younger clients...









Unlimited **private hospitalization at a network hospital** for emergencies (PMB's)



Unlimited cover with network specialists and **GPs** in-hospital



From just **R965 p/m** flexiFED^{Savvy} gives you



Take home medication: 7 days' supply



Chronic medicine benefit 27 PMB conditions



30 day post-hospitalisation benefit :Radiology, Pathology, Physio, Occupational therapy



Unlimited trauma treatment in a casualty ward



Screening benefit includes cervical cancer screening (Pap smear), Flu vaccination, HIV test, health risk assessments

Specialised radiology In Hospital unlimited at PMB level of care







Unlimited virtual GP consults

and 3 In-person consults



Virtual mental wellness support - Panda

• Stress and anxiety benefit Offered via virtual platform only

Provider type – Registered counsellor or a psychologist

2 sessions per beneficiary per annum (only individual sessions, not group)

• The benefit will be only for non-PMB stress and anxiety codes



Upgrade within 30 days

of a life-changing event



Female contraceptives:

oral & injectable contraceptives paid from Risk



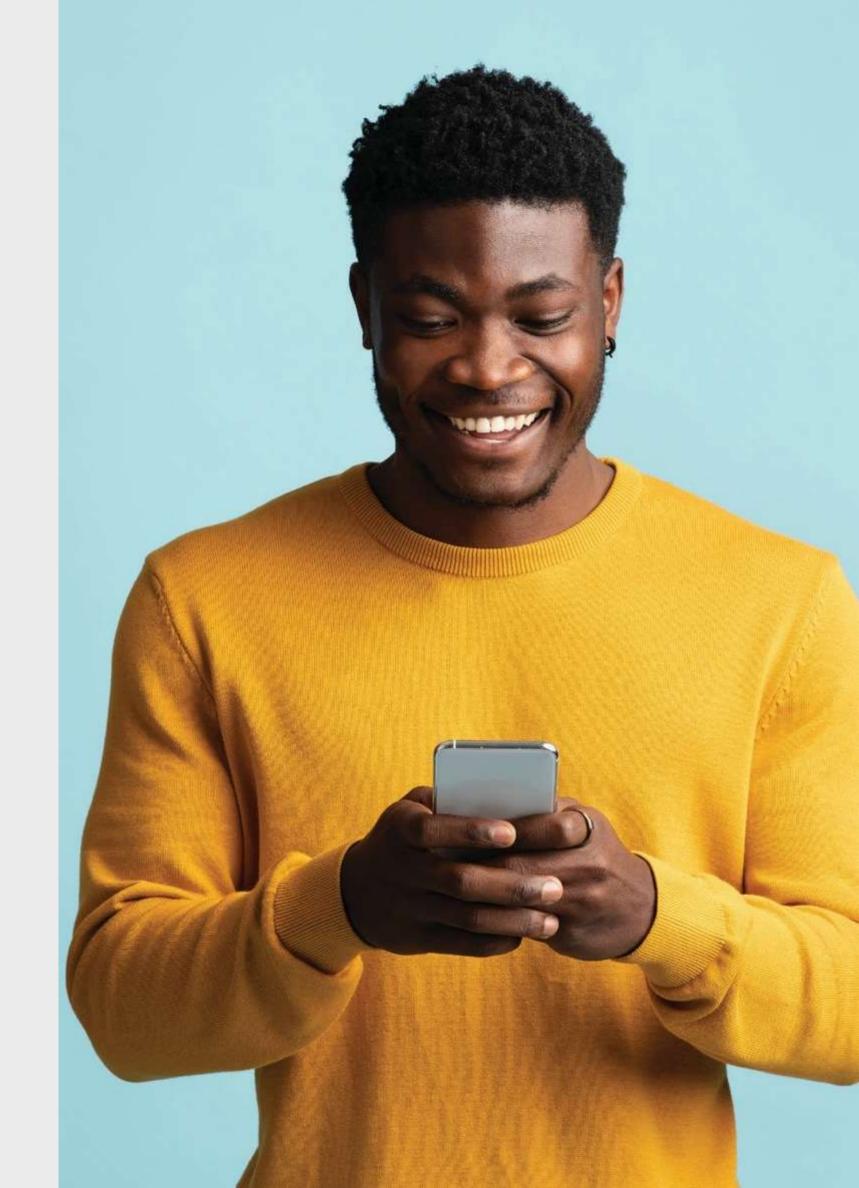
Add optional R4 800 annual Fedheath **Savings*** for even more day-to-day cover or



You tell us how much Fedhealth Savings*

to add to your cover up to a maximum of R6 000 per annum

Fedhealth pays more from Risk



WE PAY MORE FROM RISK

OUR FOUNDATION IS OUR UNIQUE BENEFITS PAID FROM RISK.

Fedhealth is the only medical scheme that pays for these unique benefits from your Hospital/Risk Cover – not from your day-to-day funds, so you can keep your day-to-day funds for other expenses.

UNIQUE BENEFITS PAID FROM RISK



Unlimited nominated GP visits (Once Threshold is reached on FlexiFED 1, FlexiFED 2, FlexiFED3, FlexiFED 4 paid from Risk from R1)



7 days of take-home medicine



Specialised radiology



Day procedures



Immunisation



Female contraceptives



Child rates for financially dependent children up to the age of 27



Trauma treatment at a casualty ward



Threshold benefits



Post-hospitalisation treatment



Upgrades within 30 days of a life-changing event



Only pay for three children



In-hospital dentistry for children under 7 (FlexiFED 2 and above)

PROGRAMMES AND WELLNESS INITIATIVES





Emergency transport/response



Panda Mental Health Support app



Sisters-on-Site



GoSmokeFree Smoking Cessation Programme



MediTaxi



Hospital at Home (Quro)



Conservative Back and Neck Rehabilitation Programme



AfA (HIV Management)



24-hour Nurse Line



Corporate wellness days



Mental Health Programme On flexiFED 4



Paed-IQ



SOS Call Me



Health Risk Assessments

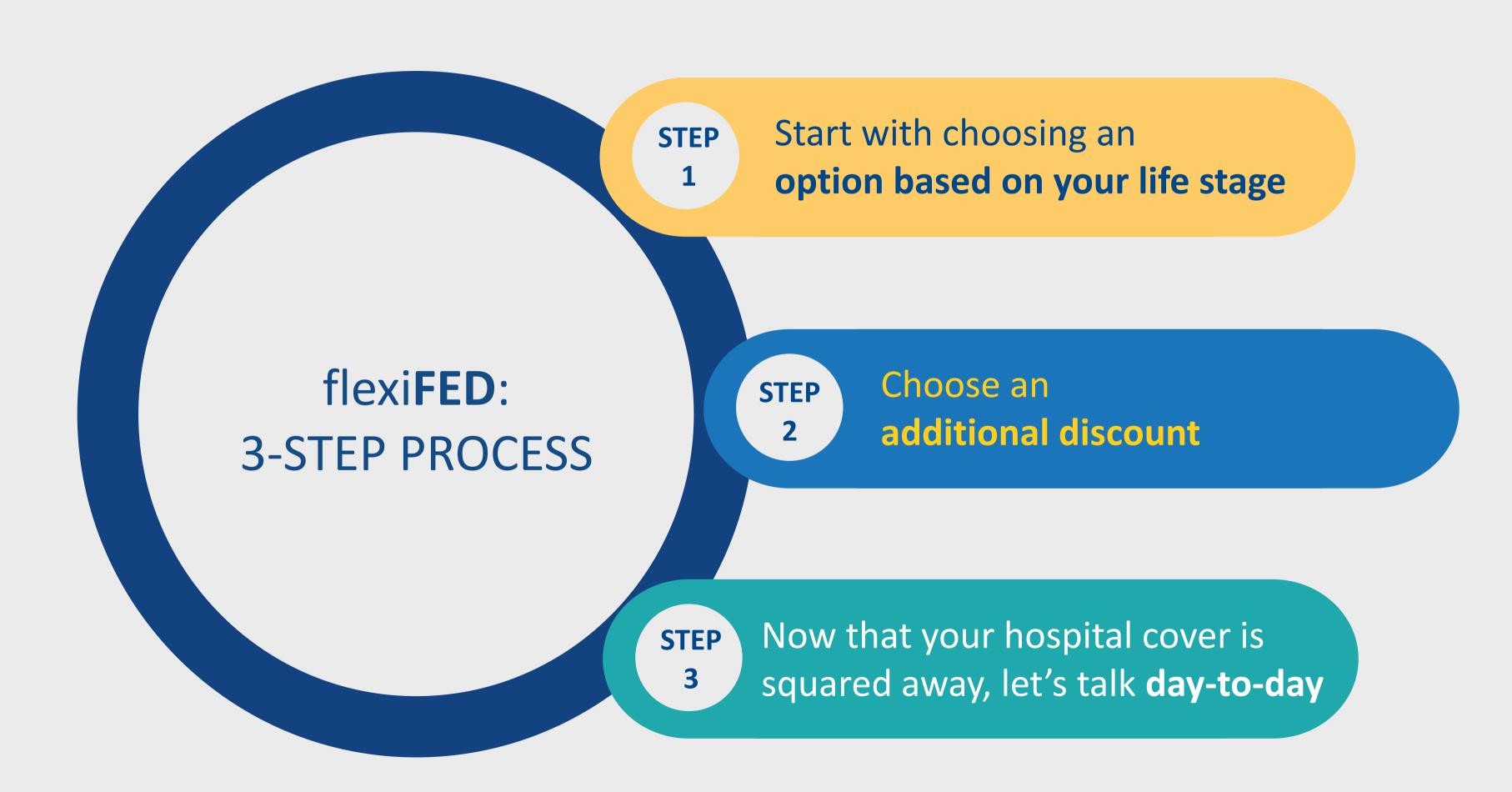


Weight Management Programme



Diabetes Care





FEDHEALTH • PRESENTATION • 2024

Start with choosing an option based on your life stage



flexi**FED**^{Savvy} Young Singles (Digital Option)

Oncology

Maternity, infant & children

Chronic

Mental health

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R965
R1 930
R2 639
R3 348



flexiFED 1 Young Singles



Oncology

Maternity, infant & children

Chronic

Mental health

Ů	R2 201
	R3 926
	R4 732
	R5 538



flexi**FED 2** Family Start-ups



Oncology



Maternity, infant & children

Chronic

Mental health

	R3 328
ÎŶ	R6 289
Î	R7 271
	R8 253



flexiFED 3 Young Families



Oncology

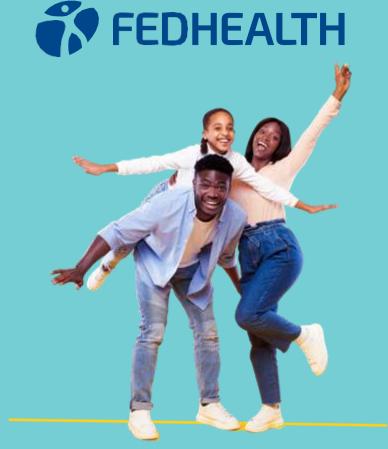


Maternity, infant & children

Chronic

Mental health

Û	R3 796
Î	R7 273
î	R8 618
TÜ	R9 963



flexi**FED 4** Mature Families

Oncology

Maternity, infant & children

Chronic

Mental health

R5 081 R9 718

₩ R11 246

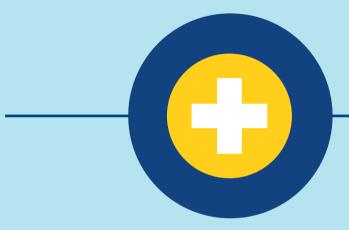
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CHOOSE AN ADDITIONAL DISCOUNT

Both GRID and Elect restrictions only apply in case of planned procedures – like planned C-sections for example.

The restrictions do not apply in case of accidents or emergencies.



Full cover at **Private Hospitals**

ANY HOSPITAL

The standard flexi**FED** variant offers no additional discounts.

flexiFED 1 is a network hospital option, while flexiFED 2, 3, and 4 cover planned procedures at any private hospital except 7 identified hospitals for 2024.



Full cover at **Network Hospitals**

GRID

In exchange, you must use
Fedhealth's Private Hospital
Network for planned procedures.
The network includes over 120 of
South Africa's best private hospitals and
90% of our members live within a 10kilometre radius of these hospitals. You
can still use a non-network hospital if
you wish, but you will then have to pay
a R14 700 co-payment. However,
the co-payment does not apply in
case of emergencies.



Full cover at

Any Private Hospital

with an excess for elective admissions

ELECT

In exchange, you will be charged a fixed excess of **R14 700** on all hospital admissions, **except for emergencies**.

This excess however only applies to the hospital bill; you could still have copayments on out-of-network specialists, a procedure co-payment or shortfalls because benefit limits have been exceeded.

STEP 2



flexiFEDSAVVY

NETWORK HOSPITALS



flexiFED 1

NETWORK HOSPITALS

Elect (EXCESS OPTION)



ANY HOSPITAL

flexiFED 2

GRID (NETWORK OPTION)

Elect (EXCESS OPTION)



ANY HOSPITAL

flexiFED 3

GRID (NETWORK OPTION)

Elect (EXCESS OPTION)



ANY HOSPITAL

flexiFED 4

GRID (NETWORK OPTION)

Elect (EXCESS OPTION)

flexiFED BENEFIT STRUCTURE













	flexi FED Savvy	flexi FED 1	flexi FED 2	flexi FED 3	flexi FED 4
Hospitalisation	Unlimited . PMB only Network Hospitals	Unlimited. Network Hospitals	members must	t use network hospita apply for use of non-n here is a R14 700 exc	etwork hospitals. On
Network GPs and Specialists	Covered unlimited.	Paid in full.			
Non-network GPs, Specialists and all other healthcare professionals	Paid up to Fedhealth Rate up to R2500 pb per year				

IN-HOSPITAL BENEFIT













	96	<u> </u>	P		
	flexi FED Savvy	flexi FED 1	flexi FED 2	flexi FED 3	flexi FED 4
Maternity – In Hospital	Unlimited at cost with network specialists and GPs	Unlimited at cost with network specialists and GPs	Unlimited at cost with network specialists and GPs	Unlimited at cost with network specialists and GPs	Unlimited at cost with network specialists and GPs
Maternity – out of Hospital	Subject to Savings	2 x 2D scans Subject to savings	2 x 2D scans Antenatal classes up to R1 160 8 antenatal and/or postnatal consults with a midwife, network GP or gynaecologist Amniocentesis	2 x 2D scans Antenatal classes up to R1 160 12 antenatal and/or postnatal consults with a midwife, network GP or gynaecologist Amniocentesis Private ward cover for delivery	2 x 2D scans Antenatal classes up to R1 160 12 antenatal and/or postnatal consults with a midwife, network GP or gynaecologist Amniocentesis Private ward cover for delivery

IN-HOSPITAL BENEFIT













	flexi FED Savvy	flexi FED 1	flexi FED 2	flexi FED 3	flexi FED 4
Organ Transplant	Unlimited at cost up to PMB level of care	Unlimited at cost up to PMB level of care	R311 900	R311 900	R499 100
Renal Dialysis	Unlimited at cost up to PMB level of care at DSP	Unlimited at cost up to PMB level of care at DSP	R311 900 at DSP	R311 900 at DSP	R499 100 at DSP
Childhood illness specialised drug benefit	No benefit	No benefit	Children up to the age of 18 years	Children up to 8the age of 18 years	Children up to the age of 18 year

WHAT ABOUT CANCER TREATMENT LIMITS?

	FlexiFED Savvy	flexi FED 1	flexi FED 2	flexi FED 3	flexi FED 4	
Oncology	Unlimited at cost up to PMB level of care	Unlimited at cost up to PMB level of care	R311 900 per family per year	R350 000 per family per year	R499 100 per family per year	
Service Provider	Designated Service Provider - ICON	Designated Service Provider - ICON	Designated Service Provider, ICON	Designated Service Provider, ICON	Designated Service Provider, ICON	
Aligned Benefit		Alignd Benefit for Palliative Care - Fedhealth members diagnosed with serious illness like advanced stage or metastatic cancer.				
Post Active Treatment		Post Active Treatment for life				

Fedhealth allows option upgrades any time of the year within 30 days of diagnosis of a dread disease or life-changing event.



CHRONIC MEDICATION BENEFIT



ALL FEDHEALTH OPTIONS, UNLESS SPECIFIED OTHERWISE







27 Prescribed Minimum Benefit conditions

Chronic Disease List conditions

Additional chronic conditions FlexiFED 3 & 4

Paid from formulary.

Medication can be obtained from any pharmacy

Covered in full if medicine on formulary is used.

Annual limit up to MPL.

Medicine Price List (MPL)

MPL is a reference price list that is set at a level to ensure that a number of medicines will be available without any co-payment.

OBTAINING CHRONIC MEDICINE



Members can obtain chronic medication from a pharmacy of their choice.

Fedhealth is the only scheme that allows option **upgrades any time of the year** within 30 days of diagnosis of a dread disease or a life-changing event...

CHRONIC DISEASE BENEFIT













	flexiFED ^{Savvy}	flexi FED 1	flexiFED 2	flexi FED 3	flexi FED 4
Limit	Unlimited cover for conditions on the Chronic Disease List (CDL)	Unlimited cover for conditions on the Chronic Disease List (CDL)	Unlimited cover for conditions on the Chronic Disease List (CDL)	Unlimited cover for conditions on the Chronic Disease List (CDL). Also include medicine for allergic rhinitis, acne & eczema. Attention Deficit Hyperactivity Disorder (children ages 6-18), Depression, Generalised Anxiety Disorder, Post-Traumatic Stress Disorder subject to a limit of R3 200 per family	Subject to a limit of R6 300 pb and R12 600 pf. Thereafter unlimited cover for conditions on the CDL.
Pharma	Any	Any	Any	Any	Any
Formula	ary Basic	Basic	Intermediate	Intermediate	Intermediate

Chronic Conditions Covered



27 Chronic conditions on the Chronic Disease List (CDL) covered on all options

Addison's Disease, Asthma, Bipolar Mood Disorder, Bronchiectasis, Cardiac Failure, Cardiomyopathy, COPD/ Emphysema/ Chronic Bronchitis, Chronic Renal Disease, Coronary Artery Disease, Crohn's Disease, Diabetes Insipidus, Diabetes Mellitus Type-1, Diabetes Mellitus Type-2, Dysrhythmias, Epilepsy, Glaucoma, Haemophilia, HIV, Hyperlipidaemia, Hypertension, Hypothyroidism, Multiple Sclerosis, Parkinson's Disease, Rheumatoid Arthritis, Schizophrenia, Systemic Lupus Erythematosus, Ulcerative Colitis

7 Additional Chronic conditions on FlexiFED 3 and above

Acne (up to the age of 21), Allergic Rhinitis (up to 18), ADHD (from 6 to 18), Eczema (up to 18), Depression, General Anxiety Disorder, Post-Traumatic Stress Disorder

11 Additional Chronic conditions on FlexiFED 4 and above

Ankylosing Spondylitis, Anorexia Nervosa, Benign Prostatic Hyperplasia, Bulimia Nervosa, Dermatomyositis, Narcolepsy, Obsessive Compulsive

Disorder, Panic Disorder, Paraplegia/Quadriplegia (associated medicine), Scleroderma, Tourette's Syndrome



Chronic Care Plan



Diagnosis Description	Start Date	End Date
HYPERLIPIDAEMIA	01-Jan-2023	31-Dec-2023

Service Description	Extended Description	Tariff Codes	Disciplines Allowed	No Per Year
Dietician Consultation		078330, 078340,	Dieticians	1
		84201, 84202		
ECG	Without effort.	1232	General Practitioner, Specialist	1
			Family Medicine	
ECG		127483, 477387,	General Practitioner, Specialist	10
		643064, 432814,	Family Medicine	
		541369, 413345,		
		433152, 493663,		
		588415, 494792,		
		433004, 444610,		
		406977, 402971,		
		431188, 432717,		
		405234		
GP Consultations		078330, 0130,	General Practitioner, Specialist	2
		0132, 0190, 0191,	Family Medicine	
		0192		
Pathology	Alanine aminotransferase	4131	Pathologists	2
	-ALT			
Pathology	Aspartate	4130	Pathologists	2
	aminotransferase			
Pathology	Chol/HDL/LDL/Trig	4025	Pathologists	1
Pathology	Cholesterol total.	4027	Pathologists	1
Pathology	Creatine kinase -CK	4132	Pathologists	2
Pathology	Glucose- Quantitative	4057	Pathologists	1
Pathology	HDL cholesterol.	4028	Pathologists	1
Pathology	LDL cholesterol -chemical	4026	Pathologists	1
Pathology	Triglyceride	4147	Pathologists	1



Now that your Hospital Cover is squared away, lets talk day-to-day



1 Use it as a hospital plan only

flexi FED ^{savvy}	
Member	R965
Adult dependant	R965
Child dependant	R709

flexiFED 1

	Member Total	Adult Total	Child Total
Network	R2 201	R1 725	R806
hospitals			
Elect	R1 716	R1 341	R625

flexiFED 3

	Member Total	Adult Total	Child Total
Any hospital	R3 796	R3 477	R1 345
GRID	R3 404	R3 122	R1 207
Elect	R2 844	R2 608	R1 009

flexiFED 2

	Member Total	Adult Total	Child Total
Any hospital	R3 328	R2 961	R982
GRID	R2 984	R2 660	R881
Elect	R2 491	R2 227	R740

flexiFED 4

	Member Total	Adult Total	Child Total
Any hospital	R5 081	R4 637	R1 528
GRID	R4 552	R4 163	R1 372
Elect	R3 805	R3 546	R1 167

UNIQUE BENEFITS PAID FROM RISK

STEP 3

Now that your Hospital Cover is squared away, lets talk day-to-day



Use it as a hospital plan only

OR

Use it as a savings plan

OR

3 Use it as a flexible savings plan

DAY TO DAY BENEFITS – OUT OF HOSPITAL EXPENSES



Benefit	flexi FED Savvy	flexi FED 1	flexi FED 2	flexi FED 3	flexi FED 4	
GP Consultations	Unlimited Virtual consultations Face to Face x 3 GP consultations with a network GP. Subject to savings	Subject	t to savings and above the	reshold from Risk	In Network: paid from risk from R1 Out of Network savings/wallet. GP's to be nominated on Grid and Elect	
Basic Dentistry	Subject to savings	Subject to savings and above threshold		Subject to savings/wallet and above threshold		
Optical	Subject to savings	from R1. Paid from risk Lii 1930 per benefici		Basic optometry benefit from R1. Paid from risk Limited to 1930 per beneficiary every 24 months	Subject to savings/wallet and above threshold	
Specialist Consultations		Subject to savings				
Pathology		Subject to savings				
Radiology		Subject to savings				
Acute medication		Subject to savings			Subject to savings/wallet and above threshold	

FEDHEALTH SAVINGS -

POWERED BY THE MEDIVAULT









On the flexible Savings Plan via payroll

A set amount of Fedhealth
Savings based on your option
and family composition will be
available up to the **Threshold**amount at the beginning of the
year. This will be pro-rated if you
join during the year.

Funds will be transferred automatically by the Scheme on 1 January every year or on your join date.

You pay back your Fedhealth Savings in equal portions over the calendar year. Just like any other scheme with an MSA.

On the Flexible Savings Plan

An allocated amount of Fedhealth Savings is available based on your option and family composition. If you don't use it, you don't pay for it.

Transfer Fedhealth
Savings from the
MediVault to the Wallet
as and when required.

Only pay back amounts transferred from the MediVault to the Wallet over a rolling 12-month or shorter period.

flexiFED SAVINGS STRUCTURE

Savings Plan via payroll

M

M + 1

M + 2

M + 2+



R19104

R21348



R12096

R14496

R14796

R17400

• Once selected, new amount will automatically be allocated at the beginning of each new benefit year

R4 800

R4 800

• Only available for start date 1 January 2024, or to new members joining through the year where benefit will be pro-rated

Flexible Savings Plan	flexi FED^{Savvy}	flexi FED 1	flexi FED 2	flexi FED 3	flexi FED 4
M	R6 000	R6 540	R9 828	R11 220	R15 012
M + 1	R6 000	R11 664	R18 588	R21 492	R28 716
M + 2	R6 000	R16 188	R23 100	R26 004	R33 240
M + 2+	R6 000	R18 576	R26 004	R29 988	R37 752

R9900

R11796

DAY-TO-DAY BENEFITS AVAILABLE IN THE THRESHOLD BENEFIT



In order to access the Threshold Benefit, you need to submit all day-to-day claims to accumulate to the pre-determined level.

Thereafter certain claims will be paid from the Threshold Benefit







	flexi FED1	flexi FED2	flexi FED3	flexi FED4
Threshold level M	R5 100	R5 800	R7 000	R18 500
Threshold level M+1	R8 100	R10 700	R13 000	R33 700
Threshold level M+2	R9 900	R12 100	R14 800	R38 200
Threshold level M+2+	R11 800	R14 500	R17 400	R42 700
Network GP visits	Unlimited at nominated netwo	ork GPs	Unlimited Network GP's from R1 GP'S to be nominated on GRID and Elect	
Dentistry	Preventative dental benefit at network providers	Basic dental benefit at network providers	Basic dental benefit at network providers	Unlimited Basic Dentistry in threshold benefit. 20% Co payment applies.
				A 20% co payment will apply to all claims paid from the Threshold benefit. No copayment will apply to network GP and Specialist consultations.

FLEXIBLE SAVINGS PLAN —



ACTIVATING THE MEDIVAULT AND TRANSFERRING FUNDS INTO THE WALLET

NB: This is payable via your banking account and not done via your payroll



Call the Fedhealth Customer Contact Centre on 0860 002 153 for assistance



Log into the Fedhealth Family Room online portal and follow the prompts

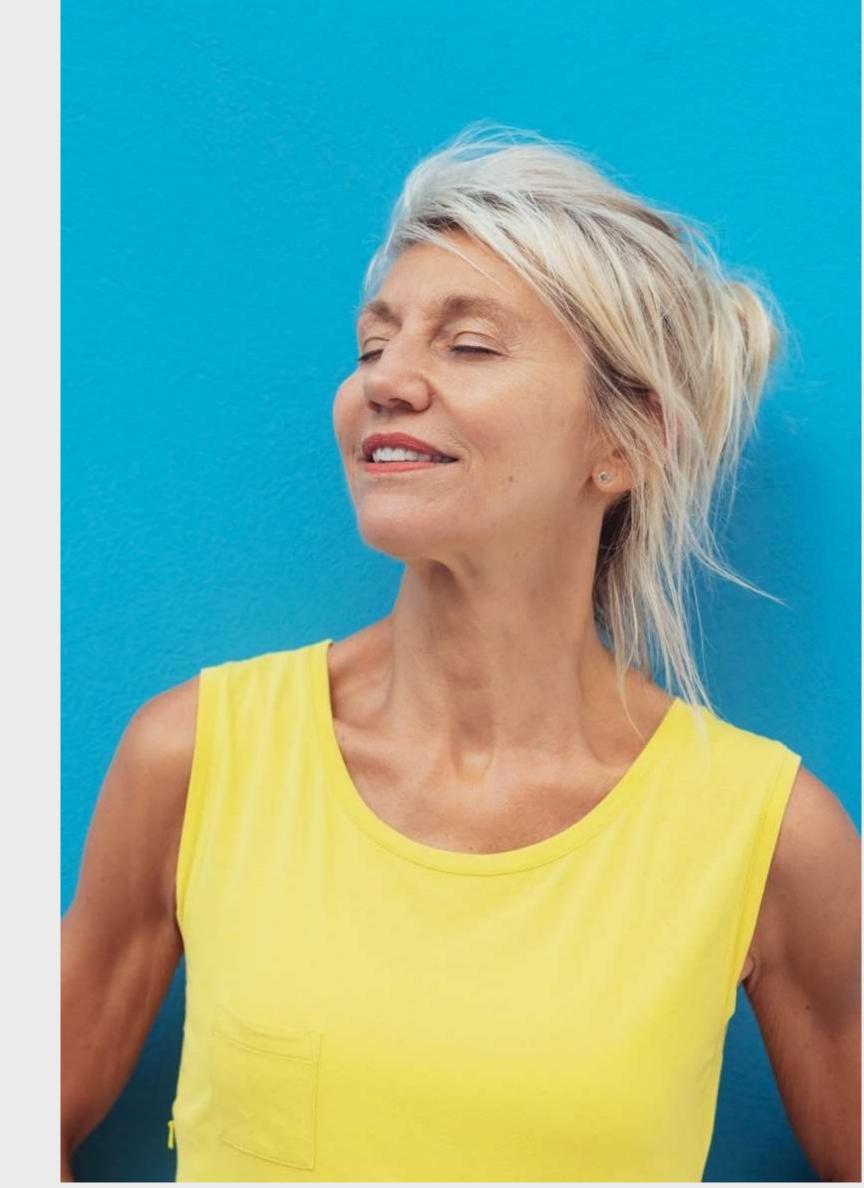


Call our USSD line on *134*999*memberno# and follow the prompts



Download the **Fedhealth Member App** from the Google Play, Apple App store or Huawei App Gallery

maxiFED 2024





IN-HOSPITAL BENEFIT

maxima EXEC maxima PLUS No overall annual limit Hospitalisation **Network GPs and** Covered unlimited. Paid in full **Specialists** Non-network GPs Up to 100% of Fedhealth Rate Non-network Up to 200% of Fedhealth Rate **Specialists Other healthcare** Up to 100% of Up to 300% of Fedhealth Rate Fedhealth Rate providers



IN-HOSPITAL BENEFIT

		maxima EXEC	maxima PLUS
Oncology	0	R624 000	Unlimited
Organ Transplant	0	R624 000	Unlimited
Renal Dialysis	0	R624 000	Unlimited
Specialised Medication	0	R194 600	R390 400



CHRONIC DISEASE BENEFIT

maxima EXEC

56 Conditions. R7 890 per beneficiary, R14 500 per family

Pharmacy of choice

Comprehensive formulary

maxima PLUS

70 Conditions. R16 700 per beneficiary, R31 300 per family

Pharmacy of choice

Comprehensive formulary



THRESHOLD BENEFIT

maxima EXEC

R18 100

Principal member

R13 800

Adult dependant

R4 700

Children up to max of 3

D20.000

maxima PLUS

R20 800

Principal member

R16 200

Adult dependant

R5 600

Children up to max of 3

Co-payment

Annual

levels

Threshold



A 10% co-payment will apply to all claims paid from the Threshold Benefit.

No co-payments on GP and Specialist consultations in-network

No co-payment will apply to claims paid from the Threshold Benefit



maxiFED CONTRIBUTIONS 2024

maxima EXEC

	Risk	Fedhealth Savings	Total	Annual Threshold
Member	R8 456	R963	R9 419	R18 100
Adult dependant	R7 340	R836	R8 176	R13 800
Child	R2 613	R297	R2 910	R4 700



maxiFED CONTRIBUTIONS 2024

maxima PLUS

	Risk	Fedhealth Savings	Total	Annual Threshold	Annual OHEB
Member	R14 289	R594	R14 883	R20 800	R9 794
Adult dependant	R12 334	R512	R12 846	R16 200	R7 067
Child	R4 415	R183	R4 598	R5 600	R2 171

FEDHEALTH BENEFIT ENHANCEMENTS 2024 – FlexiFED and MaxiFED



Screening benefit – women's health – HPV PCR test – women aged 21 to 65, 1 test very 5 years

- Mammogram, criteria changed from 45 and older to 40 and older
- HPV vaccine, criteria changed from 9 to 14 years to 9 to 16 years old
- Chronic medication pharmacy of choice can be used
- Co Payments have been removed:

Open Hysterectomies (Laparoscopic co-payment still applies)
Laparoscopic Splenectomy

Adenoidectomy on Flexifed 1 and 2 (all option ranges)

Tonsillectomy over 12 on FlexiFED 1 and 2 (all option ranges)

Dental admissions on FlexiFED 2 (all option ranges)

Joint replacement – Hip and Knees (involuntary use providers for non- PMBs) on

FlexiFED 3 and 4 (all option ranges)

A new contracted provider, Surge Orthopaedics, has been contracted for single non-PMB hip and knee replacements. There are now 4 contracted providers: Improved Clinical Pathway Services (ICPS), Major Joints for Life, Surge Orthopeadics and JointCare.



GENETIC TESTING: INTELLIGENE PARTNERSHIP

Fedhealth is very excited about our partnership with INTELLIGENE.

This medical biotech company offers genetic testing to:

- improve the efficiency of chronic medication
- mitigate health risks by identifying possible future illnesses
- **optimise an individual's lifestyle** by pinpointing the nutrition and lifestyle best suited to their genetic makeup
- improve sports performance

Through this partnership, Fedhealth is breaking more barriers by becoming one of SA's first open medical schemes to offer precision medicine-based genetic testing directly to our members.





GENETIC TESTING: INTELLIGENE PARTNERSHIP





• Fedhealth identified members using **chronic medication** to manage one of 5 specific conditions including diabetes and hypertension. These members were offered free genetic testing to test for drug-to-person interaction to identify whether the drug they're using is managing their condition best.



 We're in the process of offering gene testing to members with a specific claim history to see if they're at risk for contracting certain diseases.



• We've negotiated a **special rate** for members who voluntarily want to have gene testing performed. Tests for identified members are paid from Risk, while other members can claim this cost back from day-to-day savings or MediVault.



Create your aid. WITH FEDHEALTH

Please note: All Fedhealth benefits are subject to registered Scheme Rules, and as such, this document only aims to provide a summary of such benefits.

For the full Scheme Rules, please visit fedhealth.co.za or contact the Fedhealth Customer Contact Centre on 0860 002 153 to obtain a copy.

