

Welcome to Alexforbes Healthcare Consulting

Connect with healthcare that has impact.



Alexforbes Health are your independent healthcare consultants

We will give you the best advice to help you:

Choose
a medical scheme
that is best
suited to your
unique needs

Access highly
skilled consultants
who will clarify your
benefits and
escalate unresolved
medical scheme queries

Liaise with your
medical scheme on
your behalf to make
sure you are treated
fairly and correctly,
based on your benefit
entitlements

Explore the best
gap cover products
to supplement your
medical scheme cover

We are there for you

when your circumstances change

- Planning a family or getting married
- Being diagnosed with a chronic condition or illness
- Being retrenched or retiring

when you need help understanding important terminology

- Prescribed minimum benefits
- Designated service providers
- Waiting periods
- Chronic medication and formularies
- Exclusions and late joiner penalties
- Co-payments, deductibles and shortfalls

when things go wrong

- Your benefits have not been paid correctly
- You need escalation of unresolved or complicated enquiries

Our service comes at no additional cost to you.



Call centres hours from 08h00 to 16h30

Call us on 011 269 2690 or 0860 100 666 | SMS us on 31768 and we will call you back |

Email: heineken@alexforbes.com

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